



An Essential Utilities Company



## Aqua Texas LIHWAP Program

### What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist Texas families who are behind on their drinking water and wastewater bills to ensure their service remains active. The program can fully cover the costs of arrearages and can also be used to restore service that

was previously disconnected or to prevent termination. LIHWAP is a grant paid directly to Aqua for the customer's account.

### Who is eligible for LIHWAP?

Any Texas-based customer fitting the income guidelines is eligible to apply for LIHWAP funds. Applicants' total gross household income must be at or below 150% of the federal poverty guidelines. See below for a detailed breakdown of income guidelines.

### How do customers apply for LIHWAP?

Qualifying Texas residents can contact their local community action agencies for information on the program, eligibility requirements and application assistance. Provider contact information is available through the state's [Help for Texans online portal](#). Residents without access to a computer or the internet can dial 211 for more information about applying.

Find your local provider:

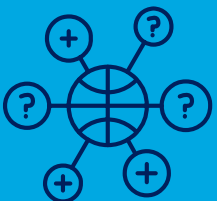
<https://bit.ly/HelpforTexans>

## INCOME ELIGIBILITY GUIDELINES

Households with gross income equal to or less than the amounts below are eligible for assistance

HOUSEHOLD SIZE	INCOME LIMIT	HOUSEHOLD SIZE	INCOME LIMIT
1	\$20,385	5	\$48,705
2	\$27,465	6	\$55,785
3	\$34,545	7	\$62,865
4	\$41,625	8	\$69,945

For households with more than eight members, add \$7,080 for each additional member



### Where can customers learn more?

Aqua Texas wants to support customers in need of financial support. Customers can visit <https://www.tdhca.state.tx.us/> to learn more about LIHWAP and other programs that can help with utility bills.