





What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist Pennsylvania families who are behind on their wastewater and drinking water bills to ensure their service remains active and can also be used to restore service that was previously disconnected. LIHWAP is a grant paid directly to Aqua for the customer's account.

Who is eligible for LIHWAP?

Pennsylvania homeowners or renters may be eligible to receive LIHWAP funds if their household income does not exceed the 2021-2022 income guidelines. See below for a detailed breakdown of income qualifications.

Residents who participate or have family members who participate in certain other benefit programs, such as SNAP, SSI and TANF automatically meet the eligibility requirement.

How do customers apply for LIHWAP?

Qualifying Pennsylvania residents can visit the state's Compass website to apply for water assistance.

Apply here:

https://www.compass.state.pa.us/compass.web/Public/CMPHome

INCOME ELIGIBILITY GUIDELINES Households with gross income equal to or less than the amounts shown are eligible for assistance.			
HOUSEHOLD SIZE	INCOME LIMIT	HOUSEHOLD SIZE	INCOME LIMIT
1	\$19,320	6	\$53,370
2	\$26,130	7	\$60,180
3	\$32,940	8	\$66,990
4	\$39,750	9	\$73,800
5	\$46,560	10	\$80,610

For every additional person, add \$6,810



Where can customers learn more?

Aqua Pennsylvania wants to support customers in need of financial support. Customers can visit https://www.dhs.pa.gov/ to learn more about LIHWAP and other programs that can help with utility bills.