



Aqua Indiana LIHWAP Program

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist Indiana families who are behind on their wastewater and drinking water bills to ensure their service remains active and can also be

used to restore service that was previously disconnected.

LIHWAP is a grant paid directly to Aqua for the customer's account.

Who is eligible for LIHWAP?

Indiana households that make 60% of the state median income (60 SMI) or less may qualify for LIHWAP benefits. See below for a detailed breakdown of income qualifications.

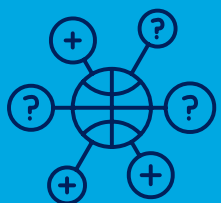
How do customers apply for LIHWAP?

Indiana residents who qualify for energy assistance (EAP), can be considered for the Low-Income Household Water Assistance Program (LIHWAP) funding as well. When completing the EAP application, customers just need to check the box to apply for water assistance.

Apply here:

<https://ihcda.rhsconnect.com/portal/>

INCOME ELIGIBILITY GUIDELINES			
Households with gross income equal to or less than the amounts shown per time period are eligible for assistance.			
HOUSEHOLD SIZE	1 MONTH	3 MONTHS	12 MONTHS
1	\$2,251	\$6,753	\$27,012
2	\$2,944	\$8,831	\$35,324
3	\$3,636	\$10,909	\$43,635
4	\$4,329	\$12,987	\$51,947
5	\$5,022	\$15,065	\$60,259
6	\$5,714	\$17,143	\$68,570
7	\$5,844	\$17,532	\$70,128
8	\$5,974	\$17,922	\$71,686
9	\$6,104	\$18,311	\$73,245



Where can customers learn more?

Aqua Indiana wants to support customers in need of financial support. Customers can call the State Information Center Monday through Friday 7:30am - 5:00pm at 1-800-457-8283 (1-800-45-STATE) to learn more about LIHWAP and other programs that can help with utility bills.