

RULES, REGULATIONS AND CONDITIONS OF SERVICE - WATER

RESPONSE TO COVID-19 STATE OF EMERGENCY:

- A. Pursuant to the Emergency Interim Order of the Illinois Commerce Commission in Docket No. 20-0309, dated March 18, 2020, the assessment of late fees or penalties for non-payment and all disconnections for non-payment are suspended from March 13, 2020, through and including May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency if the state of emergency continues past May 1, 2020.
- B. This tariff is intended to address the current state of emergency in the State of Illinois and is hereby in effect retroactively from March 13, 2020 through May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency. This tariff applies to all residential, industrial, and commercial customers within Aqua Illinois' service territory during the period that it is in effect notwithstanding any other provision of Aqua Illinois' rules, regulations, and conditions of service currently on file with the Illinois Commerce Commission to the contrary, to the extent there are any such contrary provisions.
- C. Late payment fees and penalties shall not be retroactively assessed or charged to customers for the period of March 13, 2020 until May 1, 2020 or until the Governor of Illinois announces the end of the COVID-19 state of emergency.



Issued: March 27, 2020

Effective: March 30, 2020

Issued by: Craig L. Blanchette, President
1000 S. Schuyler Ave., Kankakee, IL 60901

Applies To: Refer to Section No. 8, Sheet No. 1

WATER SERVICE

RESPONSE TO COVID-19 STATE OF EMERGENCY:

- A. Pursuant to the Emergency Interim Order of the Illinois Commerce Commission in Docket No. 20-0309, dated March 18, 2020, the assessment of late fees or penalties for non-payment and all disconnections for non-payment are suspended from March 13, 2020, through and including May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency if the state of emergency continues past May 1, 2020.
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Issued: March 27, 2020

Effective: March 30, 2020

Issued by: Craig L. Blanchette, President
1000 S. Schuyler Ave., Kankakee, IL 60901

Applies To: Refer to Section No. 9, Sheet No. 1

WATER SERVICE

RESPONSE TO COVID-19 STATE OF EMERGENCY:

- A. Pursuant to the Emergency Interim Order of the Illinois Commerce Commission in Docket No. 20-0309, dated March 18, 2020, the assessment of late fees or penalties for non-payment and all disconnections for non-payment are suspended from March 13, 2020, through and including May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency if the state of emergency continues past May 1, 2020.
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Issued: March 27, 2020

Effective: March 30, 2020

Issued by: Craig L. Blanchette, President
1000 S. Schuyler Ave., Kankakee, IL 60901

RULES, REGULATIONS AND CONDITIONS OF SERVICE - SEWER

RESPONSE TO COVID-19 STATE OF EMERGENCY:

- A. Pursuant to the Emergency Interim Order of the Illinois Commerce Commission in Docket No. 20-0309, dated March 18, 2020, the assessment of late fees or penalties for non-payment and all disconnections for non-payment are suspended from March 13, 2020, through and including May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency if the state of emergency continues past May 1, 2020.
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Issued: March 27, 2020

Effective: March 30, 2020

Issued by: Craig L. Blanchette, President
1000 S. Schuyler Ave., Kankakee, IL 60901

Applies To: Refer to Section No. 6, Sheet No. 1

SANITARY SEWER SERVICE

RESPONSE TO COVID-19 STATE OF EMERGENCY:

- A. Pursuant to the Emergency Interim Order of the Illinois Commerce Commission in Docket No. 20-0309, dated March 18, 2020, the assessment of late fees or penalties for non-payment and all disconnections for non-payment are suspended from March 13, 2020, through and including May 1, 2020, or until the Governor of Illinois announces the end of the COVID-19 state of emergency if the state of emergency continues past May 1, 2020.
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Issued: March 27, 2020

Effective: March 30, 2020

Issued by: Craig L. Blanchette, President
1000 S. Schuyler Ave., Kankakee, IL 60901

Applies To: Refer to Section No. 7, Sheet No. 1

SANITARY SEWER SERVICE

RESPONSE TO COVID-19 STATE OF EMERGENCY:

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