



With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since 2015, Aqua has invested approximately \$36 million in needed infrastructure and other water quality improvements — that’s approximately \$1,250 per household.

On March 7, 2018, the Illinois Commerce Commission (ICC) approved a new rate schedule for Aqua water customers in the Kankakee Division effective March 16, 2018, that includes a reduction in rates to reflect the *Tax Cuts and Jobs Act of 2017*. As approved by the ICC, an average monthly residential bill (4,500 gallons), including public fire protection charges, would increase by \$7.41 (\$0.25 per day) to \$60.09.

According to the International Bottled Water Association, the average wholesale cost of domestic non-sparkling bottled water is \$1.20 per gallon, while the average cost for softened and filtered Aqua drinking water is \$0.01 per gallon, based on meter size.

The following chart provides examples of typical household monthly water usage rate increases for Kankakee customers.

Single Occupied Unit*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
1000	\$29.47	\$32.21	\$2.74	\$0.09	\$1.07	\$0.032
1300	\$31.45	\$34.60	\$3.15	\$0.11	\$1.15	\$0.027
2000	\$36.11	\$40.17	\$4.06	\$0.14	\$1.34	\$0.020

Couple*



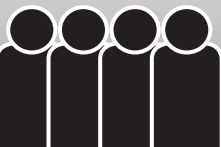
Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
2600	\$40.09	\$44.95	\$4.86	\$0.16	\$1.50	\$0.017
3000	\$42.74	\$48.14	\$5.40	\$0.18	\$1.60	\$0.016

Family of Three*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
3900	\$48.71	\$55.31	\$6.60	\$0.22	\$1.84	\$0.014
4000	\$49.37	\$56.11	\$6.74	\$0.22	\$1.87	\$0.014
4500	\$52.68	\$60.09	\$7.41	\$0.25	\$2.00	\$0.013

Family of Four*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
5000	\$56.01	\$64.08	\$8.07	\$0.27	\$2.14	\$0.013
5200	\$57.34	\$65.67	\$8.33	\$0.28	\$2.19	\$0.013

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 5/8" meter

 = typical usage

AQUASM

We're invested in you.

All system improvements directly contribute to increased reliability and enhanced process improvements for water treatment and quality. Examples include:

- Grid reinforcements to increase water pressure and eliminate bottlenecks that limit water flow.
- Water treatment plant improvements to increase capacity and reliability, as well as accommodate industrial growth.
- New and replaced fire hydrants and main lines to improve fire protection and potentially lower homeowners insurance.
- Replacement of aged water mains and lines, and facility improvements to prevent service interruptions.
- Replacement of aged water meters, including the addition of new radio frequency devices to ensure reliability and determine actual usage versus estimated readings.
- Relocation of water mains, fire hydrants, and water services associated with road reconstruction projects.

Aqua began as a small, community-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



WaterSmart Alerts

Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.

Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.