



With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since 2012, Aqua has invested nearly \$20 million in infrastructure and other water quality improvements — that’s approximately \$1,000 per household.

On March 7, 2018, the Illinois Commerce Commission (ICC) approved a new rate schedule for Aqua water customers in the Champaign and Vermilion communities effective March 16, 2018, that includes a reduction in rates to reflect the *Tax Cuts and Jobs Act of 2017*. As approved by the ICC, an average monthly residential water bill (4,500 gallons), including public fire protection charges, would increase by \$1.81 (\$0.06 per day) to \$57.15.

According to the International Bottled Water Association, the average wholesale cost of domestic non-sparkling bottled water is \$1.20 per gallon, while the average cost of Aqua drinking water is \$0.01 per gallon, based on meter size.

The following chart provides examples of typical household monthly water usage rate increases for Champaign and Vermilion community customers.

Single Occupied Unit*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
1000	\$30.25	\$30.63	\$0.38	\$0.01	\$1.02	\$0.031
1300	\$32.40	\$32.90	\$0.50	\$0.02	\$1.10	\$0.025
2000	\$37.42	\$38.21	\$0.79	\$0.03	\$1.27	\$0.019

Couple*



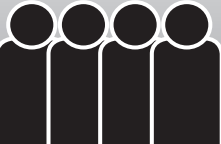
Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
2600	\$41.72	\$42.75	\$1.03	\$0.03	\$1.43	\$0.016
3000	\$44.59	\$45.79	\$1.20	\$0.04	\$1.53	\$0.015

Family of Three*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
3900	\$51.03	\$52.61	\$1.58	\$0.05	\$1.75	\$0.013
4000	\$51.75	\$53.36	\$1.61	\$0.05	\$1.78	\$0.013
4500	\$55.34	\$57.15	\$1.81	\$0.06	\$1.91	\$0.013

Family of Four*



Current		New Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
5000	\$58.92	\$60.94	\$2.02	\$0.07	\$2.03	\$0.012
5200	\$60.35	\$62.46	\$2.11	\$0.07	\$2.08	\$0.012

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 5/8" meter

= typical usage

AQUASM

We're invested in you.

All system improvements directly contribute to increased reliability and enhanced process improvements for source-of-water-supply and water treatment. Examples include:

- Replacement of deteriorated and undersized water mains to improve water quality, reliability, pressure, and fire protection service.
- Grid reinforcements in the water system to impact water pressure and eliminate bottlenecks that limit water flow.
- New and replaced fire hydrants to improve fire protection and ISO ratings, which could potentially lower homeowners insurance.
- Replacement of customer service lines from the water main to the property line to ensure reliability and prevent service interruptions.
- The replacement of water meter radio frequency devices with improved technology to ensure reliability and determine actual usage versus estimated readings.
- Relocating water mains, fire hydrants, and water services associated with road reconstruction projects.
- Improvements to the Danville water treatment plant and Lake Vermilion dam to improve reliability and provide redundancy.
- Field equipment necessary to provide service to maintain the water system and provide customer service to homes and businesses.

Aqua began as a small, community-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.



Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.