


AQUASM With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since acquiring the system in 2013, Aqua has invested approximately \$285,000—that’s approximately \$3,000 per household.

To pay for these improvements, Aqua has filed with the Illinois Commerce Commission (ICC) for a rate increase. If this rate is granted in full as filed, an average combined monthly residential water and wastewater bill (4,500 gallons) would increase by \$98.63, (\$3.29 per day) to \$140.97.


The following chart provides examples of typical household monthly water and wastewater usage and anticipated rate increases for Woodlawn Acres and Westwood Subdivision customers.

Single Occupied Unit*




Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
1000	\$13.81	\$15.21	\$29.02	\$42.96	\$40.90	\$83.86	\$54.84	\$1.83	\$2.80	\$0.084
1300	\$14.95	\$15.21	\$30.16	\$45.48	\$43.28	\$88.76	\$58.60	\$1.95	\$2.96	\$0.068
2000	\$17.62	\$15.21	\$32.83	\$51.34	\$48.84	\$100.18	\$67.35	\$2.25	\$3.34	\$0.050

Couple*



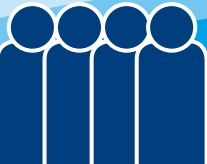
Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
2600	\$19.90	\$15.21	\$35.11	\$56.37	\$53.60	\$109.97	\$74.86	\$2.50	\$3.67	\$0.042
3000	\$21.42	\$15.21	\$36.63	\$59.72	\$56.78	\$116.50	\$79.87	\$2.66	\$3.88	\$0.039

Family of Three*



Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
3900	\$24.86	\$15.21	\$40.07	\$67.26	\$63.92	\$131.18	\$91.11	\$3.04	\$4.37	\$0.034
4000	\$25.23	\$15.21	\$40.44	\$68.10	\$64.71	\$132.81	\$92.37	\$3.08	\$4.43	\$0.033
4500	\$27.13	\$15.21	\$42.34	\$72.29	\$68.68	\$140.97	\$98.63	\$3.29	\$4.70	\$0.031

Family of Four*



Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
5000	\$29.03	\$15.21	\$44.24	\$76.48	\$72.65	\$149.13	\$104.89	\$3.50	\$4.97	\$0.030
5200	\$29.79	\$15.21	\$45.00	\$78.15	\$74.24	\$152.39	\$107.39	\$3.58	\$5.08	\$0.029

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 3/4" meter

 = typical usage

AQUASM

We're invested in you.

All system improvements will directly contribute to increased reliability and enhanced process improvements for water treatment and quality. Examples include:

Water

- Replacement of customer service lines from the water main to the property line to ensure reliability.
- Complete replacement of old water meters with new radio frequency meters to ensure efficient and accurate bills based on actual usage instead of those based on estimates.
- Replacement of all piping in well house to increase reliability and sustainability.

Wastewater

- Wastewater Treatment Facility improvements to increase redundancy and prevent service interruptions.
- Lift Station improvements to improve overall efficiency, reliability and compliance with IEPA standards, reduce issues caused by a power outage and improve response time.
- Overall systems improvements to improve reliability.
- Infiltration and Inflow reduction projects to identify and efficiently repair wastewater mains.
- Replacement and repair of damaged and leaking manholes.

Aqua began as a small, family-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.



Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.