



With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since acquiring the system in 2013, Aqua has invested in infrastructure and other water quality and wastewater improvements.

To pay for these improvements, Aqua has filed with the Illinois Commerce Commission (ICC) for a rate increase. If this rate is granted in full as filed, an average combined monthly residential water and wastewater bill (4,500 gallons) would increase by \$22.01, (\$0.73 per day) to \$129.44, including fire protection charges.

The following chart provides examples of typical household monthly water and wastewater usage and anticipated rate increases for Sun River Terrace customers.

Single Occupied Unit*



Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
1000	\$29.47	\$39.36	\$68.83	\$31.43	\$40.90	\$72.33	\$3.50	\$0.12	\$2.41	\$0.072
1300	\$31.45	\$40.68	\$72.13	\$33.94	\$43.28	\$77.22	\$5.09	\$0.17	\$2.57	\$0.059
2000	\$36.11	\$43.75	\$79.86	\$39.81	\$48.84	\$88.65	\$8.79	\$0.29	\$2.96	\$0.044

Couple*



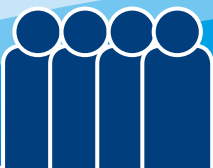
Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
2600	\$40.09	\$46.39	\$86.48	\$44.84	\$53.60	\$98.44	\$11.96	\$0.40	\$3.28	\$0.038
3000	\$42.74	\$48.15	\$90.89	\$48.19	\$56.78	\$104.97	\$14.08	\$0.47	\$3.50	\$0.035

Family of Three*



Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
3900	\$48.71	\$52.11	\$100.82	\$55.73	\$63.92	\$119.65	\$18.83	\$0.63	\$3.99	\$0.031
4000	\$49.37	\$52.55	\$101.92	\$56.57	\$64.71	\$121.28	\$19.36	\$0.65	\$4.04	\$0.030
4500	\$52.68	\$54.75	\$107.43	\$60.76	\$68.68	\$129.44	\$22.01	\$0.73	\$4.31	\$0.029

Family of Four*



Current				Proposed			Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water	Waste-water	Combined	Water	Waste-water	Combined				
5000	\$56.01	\$56.94	\$112.95	\$64.94	\$72.65	\$137.59	\$24.64	\$0.82	\$4.59	\$0.028
5200	\$57.34	\$57.82	\$115.16	\$66.62	\$74.24	\$140.86	\$25.70	\$0.86	\$4.70	\$0.027

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 5/8" meter = typical usage

For Our Wastewater Customers

Aqua is proposing a new method of calculating seasonal usage that will alleviate customers from paying wastewater charges for water that is used outside, eliminating the need for a separate meter.

AQUASM

We're invested in you.

All system improvements will directly contribute to increased reliability and enhanced process improvements for water treatment and quality. Examples include:

Water

- Replacement of deteriorated and undersized water mains to improve water quality and reliability, and increase pressure and fire protection service.
- Addition of a new iron sequestering agent to improve water quality.
- Replacement of fire hydrants to increase fire protection service.

Wastewater

- Lift Stations improvements to improve overall efficiency, reliability and compliance with IEPA standards, reduce issues caused by a power outage and improve response time.
- Infiltration and Inflow reduction projects to identify and efficiently repair wastewater mains.
- Overall systems improvements: wastewater main replacements, repair and/or replacement of damaged and leaking manholes.

Aqua began as a small, family-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.

Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.