



With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since 2016, Aqua has invested approximately \$36 million in needed infrastructure and other water quality improvements — that’s approximately \$1,250 per household.

To pay for these improvements, Aqua has filed with the Illinois Commerce Commission (ICC) for a rate increase. If this rate is granted in full as filed, an average monthly residential water bill (4,500 gallons) would increase by \$8.08, (\$0.27 per day) to \$60.76, including public fire protection charges.

According to the International Bottled Water Association, the average wholesale cost of domestic non-sparkling bottled water is \$1.20 per gallon, while the average cost for softened and filtered Aqua drinking water is \$0.01 per gallon, based on meter size.

The following chart provides examples of typical household monthly water usage and anticipated rate increases for Kankakee customers.

Single Occupied Unit*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
1000	\$29.47	\$31.43	\$1.96	\$0.07	\$1.05	\$0.031
1300	\$31.45	\$33.94	\$2.49	\$0.08	\$1.13	\$0.026
2000	\$36.11	\$39.81	\$3.70	\$0.12	\$1.33	\$0.020

Couple*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
2600	\$40.09	\$44.84	\$4.75	\$0.16	\$1.49	\$0.017
3000	\$42.74	\$48.19	\$5.45	\$0.18	\$1.61	\$0.016

Family of Three*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
3900	\$48.71	\$55.73	\$7.02	\$0.23	\$1.86	\$0.014
4000	\$49.37	\$56.57	\$7.20	\$0.24	\$1.89	\$0.014
4500	\$52.68	\$60.76	\$8.08	\$0.27	\$2.03	\$0.014

Family of Four*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
5000	\$56.01	\$64.94	\$8.93	\$0.30	\$2.16	\$0.013
5200	\$57.34	\$66.62	\$9.28	\$0.31	\$2.22	\$0.013

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 5/8" meter

= typical usage

AQUASM

We're invested in you.

All system improvements will directly contribute to increased reliability and enhanced process improvements for water treatment and quality. Examples include:

- Grid reinforcements to increase water pressure and eliminate bottlenecks that limit water flow.
- Water treatment plant improvements to increase capacity and reliability, as well as accommodate industrial growth.
- New and replaced fire hydrants and main lines to improve fire protection and potentially lower homeowners insurance.
- Replacement of aged water mains and lines, and facility improvements to prevent service interruptions.
- Replacement of aged water meters, including the addition of new radio frequency devices to ensure reliability and determine actual usage versus estimated readings.
- Relocation of water mains, fire hydrants, and water services associated with road reconstruction projects.

Aqua began as a small, family-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.

Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.