



With every drop comes a promise.

At Aqua Illinois, water quality and customer service are our highest priorities. Since 2013, Aqua has invested nearly \$20 million in infrastructure and other water quality improvements — that’s approximately \$1,000 per household.

To pay for these improvements, Aqua has filed with the Illinois Commerce Commission (ICC) for a rate increase. If this rate is granted in full as filed, an average monthly residential water bill (4,500 gallons) would increase by \$5.42, (\$0.18 per day) to \$60.76, including public fire protection charges.

According to the International Bottled Water Association, the average wholesale cost of domestic non-sparkling bottled water is \$1.20 per gallon, while the average cost of Aqua drinking water is \$0.01 per gallon, based on meter size.

The following chart provides examples of typical household monthly water usage and anticipated rate increases for Champaign and Vermilion County customers.

Single Occupied Unit*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
1000	\$30.25	\$31.43	\$1.18	\$0.04	\$1.05	\$0.031
1300	\$32.40	\$33.94	\$1.54	\$0.05	\$1.13	\$0.026
2000	\$37.42	\$39.81	\$2.39	\$0.08	\$1.33	\$0.020

Couple*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
2600	\$41.72	\$44.84	\$3.12	\$0.10	\$1.49	\$0.017
3000	\$44.59	\$48.19	\$3.60	\$0.12	\$1.61	\$0.016

Family of Three*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
3900	\$51.03	\$55.73	\$4.70	\$0.16	\$1.86	\$0.014
4000	\$51.75	\$56.57	\$4.82	\$0.16	\$1.89	\$0.014
4500	\$55.34	\$60.76	\$5.42	\$0.18	\$2.03	\$0.014

Family of Four*



Current		Proposed Water	Monthly Increase	Per Day Increase	Total \$ Per Day	Price Per Gallon
Gallons	Water					
5000	\$58.92	\$64.94	\$6.02	\$0.20	\$2.16	\$0.013
5200	\$60.35	\$66.62	\$6.27	\$0.21	\$2.22	\$0.013

* Based on 3.5 Population Equivalency per residential unit and an average of 4,500 gallons per residential unit with a 5/8" meter

= typical usage

AQUASM

We're invested in you.

All system improvements directly contribute to increased reliability and enhanced process improvements for source-of-water-supply and water treatment. Examples include:

- Replacement of deteriorated and undersized water mains to improve water quality, reliability, pressure, and fire protection service.
- Grid reinforcements in the water system to increase water pressure and eliminate bottlenecks that limit water flow.
- New and replaced fire hydrants to improve fire protection and ISO ratings, which could potentially lower homeowners insurance.
- Replacement of customer service lines from the water main to the property line to ensure reliability and prevent service interruptions.
- The replacement of water meter radio frequency devices with improved technology to ensure reliability and determine actual usage versus estimated readings.
- Relocating water mains, fire hydrants, and water services associated with road reconstruction projects.
- Improvements to the Danville water treatment plant and Lake Vermilion dam to improve reliability and provide redundancy.
- Field equipment necessary to provide service to maintain the water system and provide customer service to Vermilion County homes and businesses.

Aqua began as a small, family-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability.



Sign up for **WaterSmart Alerts**, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.

Aqua's management and staff are always here to assist you.

If you have any questions, please contact Aqua Customer Service at 877.987.2782 or visit AquaAmerica.com.