

HOW TO READ YOUR BILL

We recently introduced a redesigned, easy-to-read bill. Use this handout to learn more about the bill's new features.

1 Service To:
Laurence Alston
123 Maple Dr.
Glen Allen, TX 23060

2 Account Number
000123456 789000

3 Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489
Tel: 877.987.2782
Fax: 866.780.8292
e Mail: custserv@aquaamerica.com

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **August 29, 2006** Total Amount Due **\$ 49.46** Due Date **September 20, 2006**

4 **Meter Data**

| Meter | Size | Billing Period | Days | Read Type | Meter Readings | Usage | Units |
|----------------------------------|------|----------------------|------|------------------|-----------------|-------|---------|
| 605012 | 3/4" | 08/24/06 07/27/06 | 28 | Actual Actual | 100400 99100 | 1,300 | Gallons |
| Average Daily Usage = 46 Gallons | | Total Days: 28 | | Total Usage: | | 1,300 | Gallons |

5 **Billing Detail**

| | |
|--|-----------------|
| Amount Owed from Last Bill | \$ 60.05 |
| Total Payments Received..... | 60.05 |
| Balance | 0.00 |
| Water Base Facility Charge | 12.00 |
| 1,300 gallons @ \$0.00414 per gallon | 5.38 |
| Current Water Charges | 17.38 |
| Sewer Base Facility Charge | 26.00 |
| 1,300 gallons @ \$0.00468 per gallon | 6.08 |
| Current Sewer Charges | 32.08 |
| Amount Due 09/20/06 | \$ 49.46 |

6 **Water Usage History**

Read Types: ■ Actual □ Estimated ☒ Customer

7

Message Center

1346612

IMPORTANT NOTICE: SEE REVERSE SIDE FOR OTHER INFORMATION

Return this portion with your payment.
Keep top portion for your records.

AQUA Water/Sewer Bill

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

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Laurence Alston
123 Maple Dr.
Glen Allen, TX 23060

Account Number
000123456 789000

Total Amount Due **\$ 49.46** Due Date **September 20, 2006**

Amount Enclosed
\$ [] [] [] [] [] []

Please make check payable to Aqua TX
Print your account number on your check,
then mail to address on back.

0008246030583097000000049463

- 1. Service address** - The property for which the water service has been provided.
- 2. Account number** - This is a new account number that identifies your billing and your service account with the water company. Additionally, your new account number will allow you to access automated account information when calling customer service. If you are currently making payments through an online banking service it is important that you update your account information to ensure no delay in processing your payment information.
- 3. How to reach us** - Customer service mailing address, phone and fax numbers and e-mail address.
- 4. Usage data** - Includes your water meter's identification number and size, the dates of your billing period and the amount of water that was metered during the billing period.
- 5. Bill calculation** - Shows base facility charge, usage calculation, any applicable surcharges and total charges for the current billing period.
- 6. Water use history chart** - Provides a 13-month usage history for customers who are billed monthly or a 15-month chart for customers who are billed quarterly.
- 7. Payment coupon** - return this portion with your bill payment.